



Enquire Now!

CROWN
INSTITUTE OF STUDIES
AUCKLAND • NEW ZEALAND

NEW ZEALAND DIPLOMA IN HOSPITALITY MANAGEMENT LEVEL 5

120 Credits

40 Weeks | 30 HOURS PER WEEK | 9AM – 4:00PM | MONDAY–THURSDAY*

Unleash your managerial potential! Learn to think like a manager, gain expertise in finance and staff management, create exceptional guest experiences, and seize opportunities. Earn the prestigious Licence Controller Qualification (LCQ) and secure a hands-on work placement. Excel in the world of management!

Highlights

- Gain industry-wide knowledge, from front-of-house to leadership.
- 60 hours Real World Experience in a hospitality organisation.
- Licence Controller Qualification (LCQ) - essential for managing hospitality venues that serve alcohol.

Upcoming Course Dates:

2 February 2027 – 17 December 2027

8 March 2027 – 10 March 2028

19 July 2027 – 7 July 2028

11 October 2027 – 29 September 2028

2027 International Fees:

Registration Fee: NZD 500.00

Tuition Fee: NZD 19,550.00

Material Fee: NZD 2,000.00

Practicum Fee: NZD 700.00

CSSF Fee: NZD 350.00

Contact us for more information

Phone: +64 9 3573161, Mail: info@crown.ac.nz, Web: crown.ac.nz

Campus 1: 80 Anzac Ave, Auckland City 1010

Campus 2: 7-9 Falcon Street, Parnell, Auckland 1052

THE COURSE CONSISTS OF THE FOLLOWING MODULES:

- Facilities and Revenue Management
- Compliance and Legal Requirements
- Leadership
- Customer Service
- Human Resources
- Market Variability
- Supervision in Food and Beverage
- Supervision in Accommodation

Students are assessed through a mixture of written assessments, presentations and practical role plays.

ENTRY REQUIREMENTS

DOMESTIC

- 18 years of age at course start date. (16 and 17 years of age must provide written permission from parent/caregiver)
- NCEA Level 3 or NZ Certificate in Food & Beverage Level 3 or equivalent.
- Students who do not meet the entry requirements may be accepted at the discretion of the department head.

INTERNATIONAL

- You must be aged 18 years or older when you start the course.
- IELTS (Academic) 5.5 with no band lower than 5.0 (or NZQA approved equivalent)
- 3 years of secondary school or equivalent work experience.

FURTHER STUDY

- The Crown & Hang Seng University of Hong Kong Pathway Programme
- If you successfully complete this course you may wish to continue your studies at degree level. You may be eligible to enter Year 2 of a degree programme. Please ask us for details.

CAREER OPTIONS

- Hotel Shift Supervisor
- Assistant Manager
- Facilities Management Assistant
- Human Resources Coordinator
- Duty Manager
- Events Coordinator



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