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CROWN
INSTITUTE OF STUDIES
AUCKLAND • NEW ZEALAND

NEW ZEALAND DIPLOMA IN HOSPITALITY MANAGEMENT LEVEL 5

120 Credits Think like a Manager

40 Weeks | 30 HOURS PER WEEK | 9AM – 4:00PM | MONDAY–THURSDAY*

This course builds upon existing skills and knowledge in hospitality and helps students to 'think like a manager'. People are at the heart of the Hospitality industry, and students will learn not only how to manage staff, but also how to provide amazing experiences for their guests. Students will learn the legal and financial framework that governs the industry, and how to adapt their business as the market changes. Assessment is through written case studies, industry research, presentations and Q&A sessions with the tutor. In addition, students will complete a 60-hour Real World Experience internship along with gaining their License Controller Qualification (LCQ). Hotel and restaurant visits are conducted throughout the programme to see theory put into practice.

Course Dates:

29 May 2023 – 31 May 2024

17 Jul 2023 – 5 Jul 2024

21 Aug 2023 – 23 Aug 2024

9 Oct 2023 – 27 Sep 2024

6 Feb 2024 – 20 Dec 2024

11 Mar 2024 – 7 Mar 2025

29 Apr 2024 – 11 Apr 2025

4 Jun 2024 – 30 May 2025

21 Jul 2024 – 27 Jun 2025

26 Aug 2024 – 15 Aug 2025

14 Oct 2024 – 19 Sep 2025

Contact us for more information

Phone: 0800 357 316 Mail: info@crow.ac.nz Web: crow.ac.nz Campus Location: 80 Anzac Avenue, Auckland City

*Class times are subject to change under the discretion of Crown Institute of Studies.

THE COURSE CONSISTS OF THE FOLLOWING MODULES:

- Facilities and Revenue Management
- Compliance and Legal Requirements
- Leadership
- Customer Service
- Human Resources
- Market Variability
- Supervision in Food and Beverage
- Supervision in Accommodation

Students are assessed through a mixture of written assessments, presentations and practical role plays.

ENTRY REQUIREMENTS

DOMESTIC

- 18 years of age at course start date. (16 and 17 years of age must provide written permission from parent/caregiver)
- NCEA Level 3 or NZ Certificate in Food & Beverage Level 3 or equivalent.
- Students who do not meet the entry requirements may be accepted at the discretion of the department head.

INTERNATIONAL

- You must be aged 18 years or older when you start the course.
- IELTS (Academic) 5.5 with no band lower than 5.0 (or NZQA approved equivalent)
- 3 years of secondary school or equivalent work experience.

FURTHER STUDY

- The Crown & Hang Seng University of Hong Kong Pathway Programme
- If you successfully complete this course you may wish to continue your studies at degree level. You may be eligible for credits toward further study. Please ask us for details.

CAREER OPTIONS

- Hotel Shift Supervisor
- Assistant Manager
- Facilities Management Assistant
- Human Resources Coordinator
- Duty Manager

2023 COURSE FEES



Domestic students: NZ\$11,200 Check your Fees Free eligibility**

International students: Tuition NZ\$17,960, Material NZ\$1,500, Registration NZ\$250



HOSPITALITY

CROWN

**Terms & Conditions Apply.

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